

POLICE RADIO ADVISORY BOARD

The Police Radio Advisory Board (PRAB) is a citywide partnership of community representatives and the Philadelphia Police Department. We help to communicate the importance of the emergency response system (9-1-1) and its proper use to all residents of the City, in particular to the children in our communities. In addition, we monitor the 9-1-1 system on behalf of our communities and provide feedback and suggestions to the Police Department.

Representatives of the City's communities and the Police Department dedicated to the continued excellence of Philadelphia's Emergency Response system.

Did you know?

- 99 percent of 9-1-1 calls are answered within two seconds
- 3.3 million 9-1-1 calls were made in Philadelphia last year – that's 9,000 calls per day
- 84,000 crank calls are made each year
- Hearing impaired users can access the 9-1-1 system
- A language line can translate more than 150 languages on a 9-1-1 call
- All calls are tape recorded

Help make a difference in the quality of life in your community

Become a member of the Police Radio Advisory Board. Find out more about who we are, what we do, and how you can help make a difference in your community on behalf of Philadelphia's emergency response system.

FOR FURTHER INFORMATION ABOUT THE POLICE RADIO ADVISORY BOARD

Call PRAB at (215) 686-3125, or PRAB President, Paul Andris, at (215) 464-8495 or sirszcz3235@aol.com.

Or fill in the form below and either fax the form to (215) 686-3204 or mail to: Police Headquarters, Franklin Square, Room 213, Philadelphia, Pa 19106.

PRAB is also on the Police Dept. website, listed under "community", at www.ppdonline.org.

___ Yes I'm interested in PRAB

Your Name _____

Address _____

Telephone _____ Fax _____

E-mail _____



POLICE RADIO ADVISORY BOARD
Incorporated in 1999, the Police Radio Advisory Board is a tax-exempt charitable 501(c)(3) organization.

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POLICE RADIO ADVISORY BOARD



***To stop a crime, save a life,
or report a fire, dial 9-1-1***

REPRESENTING YOUR COMMUNITY

POLICE RADIO ADVISORY BOARD GOALS

- Increase awareness and communicate benefits of Philadelphia's 9-1-1 system throughout the City.
- Advocate for Philadelphia communities on 9-1-1 issues.
- Provide 9-1-1 educational programs for schools, community groups, organizations and interested parties.
- Monitor 9-1-1 issues on behalf of the public.
- Support law enforcement activities associated with the 9-1-1 system.

POLICE RADIO ADVISORY BOARD PROGRAMS

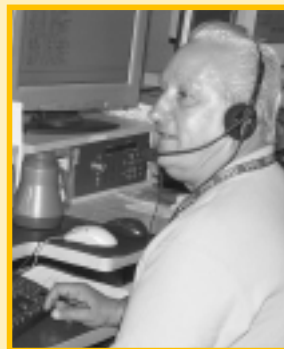
EDUCATION - We provide outreach programs to public, parochial, and private school systems, as well as community groups, businesses, and other organizations. PRAB members give presentations and provide information to adults and children on how to use 9-1-1 and importantly, how not to abuse this valuable resource. PRAB has developed a coloring book and lesson plans for children as well as a multi-purpose instructional videotape.

COMMUNICATIONS AND MONITORING -

PRAB works with Police Department Communications to provide updates to the public on specific aspects of the 9-1-1 system, including system status and enhancements and system data (major issues, trends). As partners with the Police Department, PRAB provides feedback on 9-1-1 issues as well as coordination with Police Communications to review the effectiveness of the 9-1-1 operations and suggest improvements or changes.



RECOGNITION - PRAB hosts the **Annual 9-1-1 Dispatcher** of the Year Award, when Police Communications call-takers (dispatchers) are honored for their outstanding performance during the past year. We are also in the process of implementing **Citizen's Awards** for contributions made by adults and younger members of the community during emergency situations.



9-1-1 CAN BE THE DIFFERENCE BETWEEN LIFE AND DEATH

We're there when you need us

When you call 9-1-1, within seconds the call is routed to the Police Radio Room located in the Police Administration Building headquarters at 8th and Race Streets. A call taker will respond and take the necessary information from you and assign a "nature code," depending upon the circumstances of the incident. The information enters the computer system and is routed to a police dispatcher. The system also prioritizes the call and selects the closest police vehicle able to respond. During a crime in progress, the police can be dispatched while you are on the phone providing additional information.

Calls for a medical emergency or a fire are speed-dialed to Fire/Rescue Dispatch headquarters at 3rd and Spring Garden Streets, where a dispatcher will ask questions to determine what type of fire or rescue response is required.

Police Radio is also equipped with Telecommunications Devices for the Deaf (TDD), which enable a hearing-impaired person to access the 9-1-1 system. A language line also is available to translate more than 150 languages on a 9-1-1 call.

Check out PRAB and other Police Dept. services at www.ppdonline.org.

Follow these simple rules when making a 9-1-1 call

- Do not hang up! Stay on the line until your call is answered.
- Stay calm. Speak slowly and clearly. Be precise in your descriptions.
- Describe your exact location (street address), what you see and give as much information as possible. Identify people, vehicles, weapons, and anything else you see.
- Do not abuse the system. Use 9-1-1 only for emergencies.